# H. N. G. University, Patan M.C.A. (5 Years Integrated) SEMESTER - I 101: COMMUNICATION SKILLS

## **OBJECTIVES:**

- 1. To develop communication skills of speaking, reading and Writing.
- 2. To create awareness for correct usage and to carry out remedial Language work.
- 3. To expand vocabulary and correct pronunciation.

Unit: 1 [20 Marks]

## **ORAL COMMUNICATION**

At the college
On the campus
Outside the campus
At the post office

(5) For Business and pleasure (6) Review.

Unit: 2 [25 Marks]

## **GRAMMER AND USAGE**

(1) The Articles (2) Nouns & Pronouns

(3) Tenses(4) Auxiliary verbs (Model auxiliaries)(5) Questions and negatives(6) Prepositions attached to verbs

(7) Vocabulary words often confused, Abbreviations and Numerals

(8) Active-Passive (9) Conjunctions (10) Reported speech (11) Translation

Unit: 3 [25 Marks]

# **BUSINESS COMMUNICATION**

(1) Enquiries and Replies (2) Quotations

(3) Voluntary offers (4) Placing of orders

(5) Cancellations of orders (6) Complaints and

#### **Text Book:**

For Part-I ORAL COMMUNICATION

Essential English Grammer by Raymond Murphy, 2nd Edition (Cambridge University Press)

#### **Reference Books:**

For Part-II GRAMMER AND USAGE

- Advanced English for Non-native Learners B Mishara, Jadeja & Jishi. (O.U.P.)
- 2. Contemporary English Grammar, Structure and Composition By David Green.(MacMillan) For Part-III BUSINESS COMMUNICATION
- Essentisld of Business Communication By Rajendra Pal and J.S.Korlahalli (S.Chand & Sons)
- 2. Modern Business Correspondence in Business English Written By Barin M.H.Robinson, V.S.Netrakanti(Orient) Business corrospondence & Report By R.C.Sharma & Krishna Mohan.

# **Examination Scheme:**

- (A) 70% External (70 marks out of 100 marks)
  - \* 50 marks Theory paper of three Hours.
  - \* 20 Marks Oral Examination.
- (B) 30% Internal (30 Marks out of 100 marks)
  - \* 20 marks at least two internal test will be conducted by the institute. Finally 20 marks will be manipulated.
  - \* 10 marks Oral Examination.