

1. MANAGEMENT PROCESS AND ORGANISATIONAL BEHAVIOUR - [CC101] :

Objectives : This course helps students to understand essential elements of management. They shall be exposed to basic framework relating to functions of management. It also provides framework to the students to understand the human behaviour dynamics in work organisations through the study of the individual, the group and the organisational system. Real life case studies shall be discussed to illustrate contemporary management practices.

Contents : INTRODUCTION TO MANAGEMENT: managing and managers, the evolution of management theories; Introduction to the functions of management in brief- planning , organising , staffing, directiong, controlling; : Introduction to Organisational Behaviour: What is O.B.?, Responding to Global and Cul tural Diversity ; The Individual: Foundations of Individual behavior, Perception and Individual decision making, Values, Attitudes and job satisfaction, Motivation concepts and application; The Group: Foundation of group behaviour, understnding work teams, communication, leadership, power and politics, conflict, negotiation and inter-group behaviour; The Organisation System : Foundations of organisation structure, technology, work design and stress, organisational culture; Organisational Dynamics: Organisational change and development.