# Paper – 403 Human Resource Development (HRD)

#### 1. Main Objectives : (Optional Paper)

- To define the human resource Development (HRD) Programme.
- To give basic knowledge regarding Applied aspects of HRD.
- To train student for HRD & OD programme.

#### 2. The Scheme of question paper:

- 1. The paper will consist four units:
- 2. Each Unit Should be given equal weightage in examination
- 3. Total Marks are: 100.

70: External Examination

30: Internal evaluation

(Duration of examination: 3 hours)

## <u>Unit – 1 Nature and concept of HRD</u>

Nature and concept of Human resource Development Where and how to begin the establishment of the HRD Process ? Some critical issues in HRD designing Applied Aspects of HRD Areas of Application – Education , Industries , Family , agriculture and Labour etc.

### **Unit -2 Organizational leaderships & Communications**

Definition of leadership Origin of leadership Leadership styles Leadership skills The definition of communication Factors effecting on interpretation of mes sage Medium and flow of message Nonverbal communication Comparison of one way and two way communication net. Hurdles in communication Remedy of weak and defective communication

#### <u>Unit – 3 Organizational change and Policy formulation and decision making</u>

Nature and perspective of change Process of change Different strategies of change Methods and approvals for organizational change Process of decision making Type of decision making Factors creating basis in decision making Effective factors of decision making Performance appraisal past & future , HRD & PA,

# **Unit- 4 Stress, Conflict and counselling**

The emergence of stress The causes of stress Intra individual conflict The effect of stress and intra individual conflict Coping strategies for stress and conflict Negotiation skills Employee counselling : What counselling is Need for counselling What counselling can do The manager's counselling role Types of counselling Directive counselling Non directive counselling Participative counselling

#### **Books**

- 1. Luthans, Fred(2002)Organizational Behaviour, New Delhi, Mc Graw -Hill
- 2. Newstrom. J. W. and Davis, K (2002) Organizational Behaviour Human behabiour at work , New Delhi, Tata Mc. Graw Hill
- 3. Glimer V.H. (1971) Industrial and organizational psychology, New Yo rk, Mc . Graw –Hill
- 4. Davis, Keith (1972) Human relations at work, New York, Tokyo, Mc. Graw Hill
- 5. Katz, d. and Kahn, R.L.(1970) The social psychology of organization . New Delhi. Wiley eastern Pvt. Ltd.